

## **4-Part Performance Guarantee**

Our Commitment To You Is Simple And Direct; And Backed By An Unsurpassed Performance Guarantee.

Guarantee #1 - 100% Satisfaction Guarantee

If we have not met our stated commitments to you, we will return 100% of our fees for that pay period.

Guarantee #2 - Payroll Conversion Guarantee

If we have not met our stated timeline for your payroll conversion we will credit your account 100% of the payroll processing fee for the first month of service.

Guarantee #3 - On-Time Processing Guarantee

We promise you on-time payroll processing. If we don't process your payroll on-time because of our error; it is free.

Guarantee #4 - Payroll Tax Penalty Guarantee

As long as the information you us provide is accurate, on time, and your account is sufficiently funded, your payroll tax deposits AND filings will be on time or we'll pay the resulting *payroll tax penalty*.

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